



# KINGSTOWN

## FURNITURE

Kingstown Furniture has been working in partnership with McArthur Dean for a number of years. They have delivered Business Administration Level 2 and 3, Team Leading Level 2, AAT Level 4 and Management Level 3. They have also become partners with Kingstown for recruitment of our Apprentices in Customer Service, Transport, Business Support Systems and Production Planning. When the Levy was introduced they supported us through the changes and carried out a training needs analysis on our existing members of staff to identify skill gaps.

They offer excellent support and guidance and recognise the individual needs of our learners. Adapting and changing training needs to ensure each member of our team is able to develop their skills and feel confident about their abilities. They have also offered extra support to our staff, if required, in a very respectful manner. They have become very understanding of our business needs and adapt their services to meet them.

When training our existing members of staff there was a large group that needed support for Functional skills in Maths, English and ICT. McArthur Dean reacted quickly and organised tutor led classes which built confidence and enabled all the learners to pass. This typifies the service offered as nothing is ever too much trouble for them, they have the learners and employers needs at the forefront of their thoughts. They deliver an excellent service from start to finish and we have built a strong relationship with them.

If I have ever had a query or need advice I know that I can contact them and they respond quickly and proactively. I trust the advice and guidance given to me and my learners.

Maxine Murray  
HR Manager